User Story Template

**Title:** Courier service parcel delivery by rickshaw puller.

**Priority:** Rickshaw puller

**Estimate:** 1 week

**As a** *<* user*>*

**I want to** < I would like to send a courier by rickshaw puller or I want to get my courier through rickshaw puller *>*

**so that I can** <save time and use courier service by rickshaw puller in easy way and without adulteration *>*

**Acceptance criteria**

**Given** *<* users will be able to browse the courier service parcel delivery options, check and filter for delivery place, price, tracking parcels current location and ratings.>

**When** < After browsing and selecting the delivery policy, user should be able to pay online though e-banking or credit/debit card *>*

**Then** < User should be able to communicate with the courier service hotline operate by mangers and also rickshaw puller to check for specific details about parcel, track parcel, delivery price, complain, any inquiry and etc. *>*

Platform: Windows PC

Language/framework: Java, PHP, CSS, HTML